IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Applicati	ion of:	O 5 (N 0004	
Jane F	Parker	Confirmation No.: 2094	
Serial No. 10/7	735,407	Group Art Unit: 3623	
Filing Date: 2003-12-12		Examiner: Brandi P. Parker	
_		Docket No. 190250-1720 EM INCORPORATING CALL VOLUME DATA	
	INFORMATION DISCLO	SURE STATEMENT	
Commissioner P.O. Box 1450 Alexandria, Vir			
	ir: This information disclosure statement is filed in accordance with 37 C.F.R. §§ 1.56, 1.97, and 98, and specifically:		
	under 37 CFR 1.97(b), or (within Three months of filing national ap or before mailing date of first office actio	oplication or date of entry of international application, n on merits, whichever occurs last)	
	under 37 CFR 1.97(c) together with either Statement Under 37 C.F.R. 1.9 a \$180.00 fee under 37 CFR 1. (After the CFR 1.97(b) time perion allowance, whichever occurs fire	7(e), or 17(p), or od, but before the final office action or notice of	
	under 37 CFR 1.97(d) together with a: Statement under 37 CFR 1.97(e) a \$180.00 petition fee set forth i (Filed after final office action or before payment of the issue fee	n 37 CFR 1.17(p). notice of allowance, whichever occurs first, but	
		cation, please charge any fees required to Deposi Commissioner is hereby requested to credit any	

it overpayment to Deposit Account No. 20-0778.

 \boxtimes Applicant(s) submit herewith PTO/SB/08a - Information Disclosure Statement by Applicant together with copies of patents, publications or other information of which applicant(s) are aware, which applicant(s) believe(s) may or may not be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.56. While a legible copy of each document required under 37 C.F.R. §1.98(a) is provided, copies may not be provided for documents in accordance with 37 C.F.R. §1.98(d).

	A concise explanation of the relevance of foreign language patents, foreign language publications
	and other foreign language information listed on PTO/SB/08a - Information Disclosure Statement by
	Applicant, as presently understood by the individual(s) designated in 37 CFR 1.56(c) most
	knowledgeable about the content is given on the attached sheet, or where a foreign language patent
	is cited in a search report or other action by a foreign patent office in a counterpart foreign application
	an English language version of the search report or action which indicates the degree of relevance
	found by the foreign office is listed on the form PTO/SB/08a - Information Disclosure Statement by
	Applicant and is enclosed herewith.

The following rights are reserved by the Applicant(s): the right to establish the patentability of the claimed invention over any of the listed documents should they be applied as reference, and/or the right to prove that some of these documents may not be prior art, and/or the right to prove that some of these documents may not be enabling for the teachings they purport to offer.

This statement should not be construed as a representation that an exhaustive search has been made, or that information more material to the examination of the present application does not exist. Any statements or identifications regarding the relevance of any portion(s) of cited references should not be construed as a representation that the most relevant portion(s) have been identified, and the absence of such statements or identifications should not be construed as representations that there are no relevant portion(s). The Examiner is specifically requested not to rely solely on the materials submitted herewith. The Examiner is requested to conduct an independent and thorough review of the documents, and to form independent opinions as to their significance.

It is requested that the information disclosed herein be made of record in this application and that the Examiner initial and return a copy of the enclosed PTO/SB/08a - *Information Disclosure Statement by Applicant* to indicate the documents have been considered.

Respectfully Submitted,

THOMAS, KAYDEN, HORSTEMEYER & RISLEY, L.L.P.

By:	/Sherry Womack/	
·	Sherry Womack Reg. No. 62.356	

THOMAS KAYDEN,
HORSTEMEYER & RISLEY, LLP
600 Galleria Parkway, Suite 1500
Atlanta, Georgia 30339-5948
Tel: 770-933-9500

Fax: 770-951-0933 Customer No.: **38823**